

SAFES AND CASH MANAGEMENT SOLUTIONS



PRODUCTS, SERVICE, SECURITY AND TRUST.

With more than 340,000 traditional and intelligent safes on the job, FireKing® Security Group (FKSG) is one of the world's largest cash-security companies. For more than 60 years, our proven solutions, wide range of products, and outstanding service have supported a wide range of retailers in more than a dozen worldwide markets, as well as all major U.S. cash-in-transit companies. This history and reputation is the platform for truly "game-changing" cash management innovations that continually set new standards in currency protection and labor savings.

COUNT ON FIREKING®:

- + For one of the largest inventories of high-quality, ready-to-ship safes – and the expertise to custom-build;
- + To analyze your needs and offer safe solutions appropriate to your business;
- + To provide the right size, the right price, on-time delivery, and convenient installation;
- + To be there when you need us, with superior 24-hour service and answers from one of the industry's most experienced service departments;
- + To diagnose any lock problems over the phone, allowing you to get back to business faster, with less hassle and less expense;
- + To be a team who truly cares about customers and are just good people to work with!





SECURITY

Making cash management solutions that effectively and efficiently deter robbery, burglary, and internal theft... to give you peace of mind, knowing your assets are protected.



INNOVATION

Designing and building a wide range of easy-to-use cash management solutions featuring the latest in security technology advancements... to give you the ability to manage your cash in a way that best meets your specific business situation.



SERVICE

Providing the best customer service in the industry... to give you more time to focus on growing your business. Whether a single store owner or a national chain, we can deliver and service a total solution to meet all your security and cash management needs.



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SUMMIT: Cloud-based technology

The Summit Series validating safes provide the latest technology for day-to-day cash processing, leveraging our Summit Control and Summit View web portals to make daily cash handling information available to your entire organization.

With Summit's cloud-based solution, individual retail locations are able to continuously exchange information with central offices, providing organizations the Business Intelligence (BI) capabilities to significantly improve their cash management and control processes. Immediate view of cash activities across single or multiple locations maximizes cash flow and reduces cash shrinkage.

- + Simple intuitive interface
- + Real-time web-based reporting
- + Remote configuration management
- + Plug and play installation
- + Secure, reliable operating system
- + Solid state architecture
- + State-of-the-art encryption for secure communications
- + Ability to clear bill jams without needing a service tech
- + Space saving design
- + Select models available with high-capacity cassettes and/or bulk-note feeders



BILL-VALIDATING: UNIVERSAL NOTE ACCEPTOR



The unique design of the Summit UNA-ST offers a slim footprint along with dual note validators which would be an asset to any customer.

FEATURES

- + Bill-validating safe with built-in touch screen
- + Available in 1- or 2-validator configurations
- + Rapid bill validation
- + Available MEI options include standard or high capacity cassettes and single-note or bulk-note feeds
- + High-speed thermal printer included
- + 24/7/365 live technical support when needed

SUMMIT CONTROL UNITS

All Summit units can be controlled using the embedded touch pad display on the UNA-ST and SM1 models, or by a portable Master Control Unit (MCU). Control units can be used as stand-alone models or in combination with up to five Vault Peripheral Units (VPU's). Each control unit utilizes the same intuitive user interface, so the user experience is the same.

BILL-VALIDATING: SUMMIT "MINI" SINGLE VALIDATOR



MODEL SM1

The compact size of the Summit SM1 allows it to be placed in locations where space is at a premium, yet provides enough capacity to minimize the frequency of cash pickups.

FEATURES

- + Small footprint single bill-validating safe with built-in touch screen drawer
- + MEI validator with options that include standard or high-capacity cassettes and single-note or bulk-note feeds
- + High-speed thermal printer included
- + 24/7/365 live technical support when needed

STAND-ALONE CONTROL CONSOLE



MODEL MCU-S

The Summit MCU-S is a stand-alone control console that compliments the UNA-ST and SM1 models. A small footprint means it can be placed almost anywhere.

FEATURES

- + Stand-alone touchscreen console
- + Designed to be placed anywhere, even hung on a wall
- + Solution for single-safe configurations and when bill-validating is not needed
- + High-speed thermal printer included
- + 24/7/365 live technical support when needed

SUMMIT CONTROL UNITS

BILL-VALIDATING: SUMMIT VALUE MODEL



MODEL SVM

The compact size and economic price point of the Summit SVM makes it a great entry-level option to smart safes.

FEATURES

- + Great entry-level option to smart safes
- + Compact footprint
- + Single validators with 1200-note cassette
- + External thermal receipt printer included
- + 24/7/365 live technical support when needed

BILL-VALIDATING: SUMMIT DUAL VALIDATOR



MODEL SV2



MODEL SV2-UL291

The Summit SV2 models maximize cash flow with their dual validators and options for an extended, 2200-note cassette. The Summit SV2-UL291 unit provides greater security for high risk situations.

FEATURES

- + Dual note validators with options for single- or bulk-note feed
- + Standard (1200-note) or extended (2200-note) cassettes
- + 10" slide-out touch screen
- + Integrated high-speed thermal printer
- + Validator gate restricts access to validator heads
- + SV2-UL291: Higher security rating
- + 24/7/365 live technical support when needed

SUMMIT CONTROL SUMMIT VIEW

The Summit Control and Summit View allow companies to maintain constant contact with deployed devices without site visits. Through a highly secure connection, users can perform a comprehensive set of activities including system administration, device monitoring, user management, and reporting. Benefits of this web portal can be utilized by a wide range of users.



Executive/ Owner

Uses Summit View to see an executive overview of cash and operations across all sites.



Treasury Manager/ Controller

Uses Summit Control reporting to oversee working capital from provisional credit. Uses Summit View to actively manage the cash position at site, region, and enterprise levels.



Loss Prevention (LP)/ Safety and Security Manager

Uses Summit View to monitor alerts and security issues. Uses Summit Control to investigate losses and monitor/manage users and their permissions.



Accounting Professional

Uses Summit Control to run reports and reconcile cash against point-of-sale data and bank deposits.



Operations Manager

Uses Summit View and Control to manage users, monitor cash deposits and activity, and be alerted about issues that might require action.

SUMMIT CONTROL FEATURES

- Complete remote control
- Full monitoring and actionable alerts
- Comprehensive reporting
- Consistent, approved configurations



SUMMIT VIEW FEATURES

- Customizable executive dashboard
- Site-level overview
- Multiple alert views
- Fully integrated with Summit Control



ASCENT:

More than just a safe.

The Ascent Series allows you to create a cash-handling and cash-reporting system that's completely your own. Validate, secure, dispense, manage, and account for every transaction on any combination of devices you choose — while enjoying flexibility, security, technology, remote serviceability, and unparalleled quality. With FireKing®, the options are limitless.

- + Expandable to meet all bill and coin cash-handling needs with devices that can be linked or stand-alone.
- + Up to five devices can be linked to a single control unit. Add more control units to expand your possibilities even further.
- + Network connectivity available via Ethernet or cellular modem. When connected, remote service monitoring of device and component health is available.
- + Email any report, in real-time, to as many recipients as you wish.
- + Hardened appliance-grade technology is based on solid-state architecture and provides a robust, reliable, and secure environment. A read-only operating system eliminates the most common sources of failures in the field including disk drive failure, operating system corruption, and power interruption.



BILL-VALIDATING: UNA WITH TOUCH SCREEN



The unique design of the Ascent UNA-AT offers a slim footprint along with dual note validators which would be an asset to any customer.

FEATURES

- + Bill-validating safe with built-in touch screen
- + Available in 1- or 2-validator configurations
- + Rapid bill validation
- + Available MEI options include standard or high-capacity cassettes and single-note or bulk-note feeds
- + New JCM DBV-500 validators with standard 1500-note cassettes also available
- + High-speed thermal printer
- + Drop slot in front door can be configured for manual drop
- + 24/7/365 live technical support when needed

ASCENT CONTROL UNITS

All Ascent units can be controlled using the embedded touch pad display on the UNA-AT and AM1 models, or by a portable Master Control Unit (MCU). Control units can also be used as stand-alone models or in combination with up to five Vault Peripheral Units (VPU's). Accounting data on an Ascent system is automatically consolidated into a single reporting structure regardless of system configuration or complexity.

BILL-VALIDATING: ASCENT "MINI" SINGLE VALIDATOR



MODEL AM1

The compact size of the Ascent AM1 allows it to be placed in locations where space is at a premium, yet provides enough capacity to minimize the frequency of cash pickups.

FEATURES

- + Small footprint, single bill-validating safe with built-in touch screen drawer
- + MEI validator with options that include standard or high-capacity cassettes and single-note or bulk-note feeds
- + High-speed thermal printer included
- + 24/7/365 live technical support when needed

STAND-ALONE CONTROL CONSOLE



MODEL MCU-A

The Ascent MCU-A is a stand-alone control console that compliments the UNA-AT and AM1 models. A small footprint means it can be placed almost anywhere.

FEATURES

- + Stand-alone touchscreen console
- + Designed to be placed anywhere, even hung on a wall
- + Solution for single-safe configurations and when bill-validating not needed
- + High-speed thermal printer included
- + 24/7/365 live technical support when needed

ASCENT AND SUMMIT VAULT PERIPHERAL UNITS (VPU's)

Depending on specific needs, up to five VPU's can be used in any combination. VPU's must be controlled using one of the Ascent or Summit control units.

BILL-VALIDATING: UNIVERSAL NOTE ACCEPTOR



MODEL UNA

The UNA is an Ascent Series peripheral safe. This peripheral unit works in collaboration with the Ascent master unit to help perfect cash management.

FEATURES

- + Bill-validating unit without touch screen
- + Available in 1- or 2-validator configurations
- + Rapid bill validation
- + Available MEI options include standard or high-capacity cassettes and single-note or bulk note feeds
- + New JCM DBV-500 validators with standard 1500-note cassettes also available
- + 24/7/365 live technical support when needed

COIN AND NOTE DISPENSING: UNIVERSAL TUBE DISPENSER



MODEL UTD

The UTD is a Summit Series and Ascent Series peripheral safe. This peripheral unit features a unique "pull-out" design to keep coin rolls secure and organized.

FEATURES

- + Currency tube dispenser with 80-tube capacity
- + 8 columns with 10-tube capacity. Each column can be configured to any denomination.
- + Tubes are automatically counted when they are loaded and dispensed
- + Low capacity and a small footprint makes this the ideal coin solution for locations with limited space and/or lower coin dispensing needs
- + 24/7/365 live technical support when needed

COIN AND NOTE DISPENSING: UNIVERSAL COIN DISPENSER



The UCD is a Summit Series and Ascent Series peripheral safe. This peripheral unit can be used for both coin and note dispensing with three different configuration options.

FEATURES

- + High-capacity, high-speed rolled coin vending
- + Available in 4, 6, and 8 hopper configurations
- + Available with optional JCM DBV-500 validator in the door to buy and vend your coin from a single-safe
- + No tubes needed for coin. Use the paper or plastic wrapped coin rolls as they come from the bank.
- + Tubes are available for dispensing paper currency
- + 24/7/365 live technical support when needed

COIN AND NOTE DISPENSING: UNIVERSAL NOTE DISPENSER



The UND is a Summit Series and Ascent Series peripheral unit. This peripheral unit features a high-speed note dispenser that minimizes downtime between deposits.

FEATURES

- + High-speed note dispensing safe
- + Utilizes the Fujitsu F53S note dispenser
- + 4 cassettes with 500-note capacity each
- + Cassette currency is customizable to fit individual requirements
- + 24/7/365 live technical support when needed

BILL-VALIDATING: AUTOBANK® CXM



MODEL CXM2513

CXM safes provide accurate, high-volume note processing. The dual doors allow separate, unique access rights to primary and secondary funds. The top bill validators are secured in a separate compartment for management or transport access, and the lower compartment with manual drop is available for store operations. Features are designed to give retailers the ability to maximize cash flow and reduce cash shrinkage.

FEATURES

- + B-Rated construction
- + Bulk note feeds and XL cassettes for up to 2200-note capacity
- + Integrated thermal printer optional
- + Most models contain auto door detent
- + Most models contain adjustable, ball bearing hinge
- + Most models contain spring locked re-lockers
- + 24/7/365 live technical support when needed



BILL-VALIDATING: AUTOBANK® CXC



MODEL CXC3121

CXC safes provide fully integrated, bill-validating, and coin roll dispensing functions. The integration enables greater operational efficiencies and reduced cash shrinkage through individual accountability provided by a detailed audit trail of each safe transaction. A larger 120-tube capacity and dual bill validators meet cash management needs with vending and validating condensed to one of the smallest footprints on the market.

FEATURES

- + B-Rated construction
- + Bulk note feeds optional
- + Two bill validators with locking 1200-note capacity each, for a total of 2400-note capacity
- + Integrated thermal printer optional
- + Most models contain auto door detent
- + Most models contain adjustable, ball bearing hinge
- + Most models contain spring locked re-lockers
- + 24/7/365 live technical support when needed



ROLLED COIN VENDING SAFES: D8 SERIES



MODEL D8C

AUTOBANK V1 & V2



The D8 Series line of dispensing safes allow employees to make deposits and get change quickly and easily while documenting every transaction. Units are stand-alone or networkable with built-in CPUs and control panels. Cash is safe and accessible with many anti-theft and time-saving features. The D8C can control up to 15 remote units including the Autobank V1 and V2 bill validators. The D8X delivers dispensing capabilities in a stand-alone unit.

FEATURES

- + B-Rated construction
- + Accepts bulky packages
- + Most models contain auto door detent
- + Most models contain spring loaded re-locker
- + Time-delay feature available as a robbery and theft deterrent
- + Lock options available on request
- + 24/7/365 live technical support when needed



ASSET PROTECTION: BSD SERIES



MODEL BSD2920

The BSD Series of safes is designed for secure cash storage and access control for retail businesses that handle significant amounts of cash, store tills, and other valuable assets. Most models feature an interior compartment with manual drop drawer, 5-point premium NKL bolt-work hardware, and automatic locking detent mechanism. Electronics feature positive user identification with electronic key (keyless access option available), audit trail, and programmable delay and timelock settings.

FEATURES

- + B-Rated construction
- + Holds up to 10 tills
- + Optional internal coin racks
- + Most models have auto door detent
- + Most models contain burglary resistant lock with re-locker
- + Most models have time-delay lock
- + Locks options available on request
- + 24/7/365 live technical support when needed





**SEAMLESSLY
IMPLEMENTED,
IMPERATIVE
SECURITY SOLUTIONS
FOR YOUR HOME
OR BUSINESS.**



COMMERCIAL SAFES



COMMERCIAL SAFES:

Seamlessly implemented security solutions.

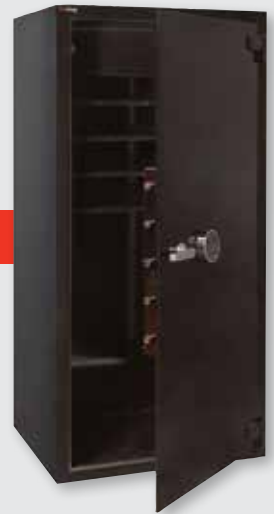
Whether it's at a restaurant or a retail establishment, businesses with high-cash volume need a way to protect assets from the threat of burglary, robbery, and internal theft.

The large selection of FireKing® commercial safes includes standard safes, rotary hopper safes, mailbox drop safes, drop drawer safes, deposit slot safes, floor safes, under-counter safes, retail inventory control safes, pharmacy safes, and burglary and fireproof safes. Whether you're looking for a basic, standard safe that can provide a simple-security solution at your business or a floor safe that increases security by making valuables incredibly hard to find and gain access to, we have the solution for you. Most models contain auto door detent and spring loaded re-locker, and all of our commercial safes are designed to be durable, long-lasting products that insulate important items and increase business safety.

STANDARD SAFES



MODEL B3024



MODEL B6029IC

Standard safes offer top-of-the-line security and protection from theft and are backed by expert support and services. Whether you are a single-store owner, or you're looking for an across-the-board solution for multiple locations, our wide range of Standard safes provide you many sizes to choose from. *See page 29 for all Standard safe models.*

FEATURES

- + B-Rated construction
- + Most models contain adjustable ball bearing hinge
- + UL approved lock
- + Most models contain adjustable shelves
- + Lock options available on request
- + 24/7/365 live technical support when needed

ROTARY HOPPER SAFES



MODEL RH3020



MODEL RH3420

Rotary Hopper safes offer a quick rotary hopper that will give you the ability to make larger drops. The rotary hopper's unique "tube-in-tube" design makes "fishing" difficult. Deposits are made through the top and turning the hopper handle once drops them behind your locked safe door. Limiting access to these drops is a proven deterrent in cash losses. Equipped with a digital keypad lock. *See page 29 for all Rotary Hopper safe models.*

FEATURES

- + B-Rated construction
- + Most models contain adjustable ball bearing hinge
- + UL approved lock
- + Most models contain adjustable shelves
- + Lock options available on request
- + 24/7/365 live technical support when needed

MAIL BOX DROP SAFES



MODEL B3219DMS



MODEL B5323DM

Mail Box Drop safes contain a quick, mail box drop that enables you to easily make bank bag type drops. The mail box is designed to accept bulky drops up to 2.5" thick and deposit them into the safe. This allows you to make those type of drops without opening the main door to the safe. Limiting the safe's access is a sure deterrent to cash losses. *See page 29 for all Mail Box Drop safe models.*

FEATURES

- + B-Rated construction
- + Accepts bulky packages
- + Time-delay feature available as a robbery and theft deterrent
- + Lock options available on request
- + 24/7/365 live technical support when needed

DROP DRAWER SAFES



MODEL B2020WDIC



MODEL CS2820

Drop Drawer safes contain a quick drop drawer that gives you the ability to easily make envelope size drops. The drop drawer design is the most “fish” resistant way of protecting deposits. The “anti-fish” double baffles make it a deterrent to this type of attack. In most cases, the deposit will be protected in an interior keylocking compartment, allowing the rest of the interior to be separated for till storage. *See page 30 for all Drop Drawer safe models.*

FEATURES

- + B-Rated construction
- + Most models have time-delay lock
- + Lock options available on request
- + 24/7/365 live technical support when needed

DEPOSIT SLOT SAFES



MODEL B2020S



MODEL B5025S

Drop Slot safes contain a quick drop drawer that gives you the ability to easily make envelope size drops. In most cases, these drops are protected in an interior key-locking compartment. *See page 30 for all Deposit Slot safe models.*

FEATURES

- + B-Rated construction
- + Lock options available on request
- + 24/7/365 live technical support when needed

FLOOR SAFES



MODEL B2500



MODEL B1500

These heavy-duty Floor safes give you adequate storage with a floor plate to conceal your location. During new construction, pouring concrete around a floor safe is a perfect way to secure your safe. *See page 30 for all Floor safe models.*

FEATURES

- + B-Rated construction
- + Lock options available on request
- + 24/7/365 live technical support when needed

UNDER-COUNTER SAFES



MODEL MS1K



MODEL MS2K

Under-Counter safes reduce your available cash and deter armed robbery. These heavy-duty, quick-drop safes offer a secure, quick deposit drop. The safes are pre-drilled for anchoring to your counter or floor. *See page 30 for all Under-Counter safe models.*

FEATURES

- + B-Rated construction
- + Lock options available on request
- + 24/7/365 live technical support when needed

RETAIL INVENTORY CONTROL



MODEL B7248D2



MODEL B6032

Retail Inventory Control safes provide a secure environment for your cash and valuables. These safes offer the capabilities needed to protect your assets with features tailored to the needs of retail operations. Programmable electronic locks limit access to only those who need it. *See page 30 for all Retail Inventory Control safe models.*

FEATURES

- + B-Rated construction
- + Lock options available on request
- + 24/7/365 live technical support when needed

PHARMACY SAFES



MODEL B3521



MODEL B3641

Pharmacy Series safes provide secure storage and enable controlled administration of narcotic medications within a pharmacy or medical facility where dealing with the potential threat of robbery, burglary, and internal theft are an ongoing concern. *See page 30 for all Pharmacy safe models.*

FEATURES

- + B-Rated construction
- + Lock options available on request
- + 24/7/365 live technical support when needed

BURGLARY SAFES



MODEL C2020



MODEL C2717S

Burglary safes are super strong, made to offer some of the standard features you will find in high-security, UL-rated safes. Thick, A36 steel doors and walls will resist sledgehammer and pry bar attack. *See page 31 for all Burglary safe models.*

FEATURES

- + C-Rated construction
- + Lock options available on request
- + 24/7/365 live technical support when needed

BURGLARY AND FIRE SAFES



CUSTOM TL-30 MODEL



CUSTOM TL-15 MODEL

Burglary and Fire safes are high-security containers which are also fire-rated. Dial combination locks are standard on chest safes, but various upgrade options include electronic combination locks. Underwriter's Laboratories® tests high-security safes to extreme standards. These models feature UL's TL-15 or TL-30 rating for high-security safes. *See page 31 for all Burglary and Fire safe models.*

FEATURES

- + Models come with multiple interior options including lockers, extra shelves and drawers
- + Models come with a 15- or 30-minute fire rating
- + 24/7/365 live technical support when needed



**AN AMERICAN
COMPANY WITH
GLOBAL REACH.**



SAFE SPECIFICATIONS

LOCK OPTIONS



SR1BIO

BIOMETRIC CONTROLLER - THE HIGHEST LEVEL OF ACCESS SECURITY

- Patented OneTouch™ auto-fingerprint verification
- Self-learning function ensures easy operation
- Administrator control with individual user enrollment and deletion
- Programmable: 0-99 minute time-delay and 0-15 minute time window
- Control up to four doors with a single keypad
- Wrong password lock-out penalty
- User-friendly LCD information display for easy lock operations
- Two manager fingerprints and up to 28 user fingerprints can be registered
- Optional dual control, where two codes are required to open the lock
- Ability to recover system to manufacturing defaults
- Fingerprint only, fingerprint plus password and password only access
- Optional audit trail reporting with the ability to store up to 500 event records available in SR2BIO model



SR2

ELECTRONIC CONTROLLER WITH LCD DISPLAY

- Menu driven for easy operation
- Control up to four doors with a single keypad
- Wrong password lock-out penalty
- Programmable: 0-99 minute time-delay and 0-15 minute time window
- Time-delay override
- Two manager codes and up to 28 user codes can be registered
- Optional dual control where two codes are required to open the lock
- Ability to recover system to manufacturing defaults
- Optional audit trail reporting with the ability to store up to 500 event records available in SR4 model



SR1

ELECTRONIC CONTROLLER

- Wrong password lock-out penalty
- Audio signals
- Standby status
- Low battery alert
- One master and one user code



LG6

LAGARD SMARTLINCE ELECTRONIC CONTROLLER

- TIME LOCK – 4 per day, per lock
- Manager plus nine unique user codes per lock
- Control up to five locks/doors with a single keypad
- Audit trail will record up to 500 events with time and date stamp
- Time-delays can be programmed for each lock
- Time lock allows for up to four periods per day, per lock
- Ability to require dual codes for entry
- Wrong password penalty after four invalid tries (five minute time-delay)
- Low battery audio and visual warning



SG1

SARGENT AND GREENLEAF ELECTRONIC SAFE LOCK

- One master code and eight user codes
- Capable of a management reset code
- Programmable time-delay of one to nine minutes can easily be activated from the keypad
- Penalty lock-out feature shuts the lock down for five minutes if four or more incorrect codes are entered in a row
- All programming is accomplished via the keypad, no special programming tools required

CASH MANAGEMENT SAFES > BILL-VALIDATING > SUMMIT CONTROLLER UNITS

MODEL	DESCRIPTION	DIMENSIONS	FEATURES	BASE & SIDECAR OPTIONS
UNA-ST	Universal Note Acceptor, Integrated Touch Screen	25"H x 13.5"W x 23"D 187 lbs / 104 kg	<ul style="list-style-type: none"> • Bill-validating safe with built-in touch screen • Available in 1- or 2-validator configurations • Rapid bill validation • Available MEI options include standard or high-capacity cassettes and single-note or bulk-note feeds • High-speed thermal printer 	<ul style="list-style-type: none"> • 7" Riser (No Door) • 18" Riser (No Door) • 7" Electronic Lock Base • 7" Mechanical Lock Base • 7" Electronic Lock Sidecar • 7" Mechanical Lock Sidecar • 15" Electronic Lock Sidecar
SM1	Summit "Mini" Single Validator, Slide Out Touch Screen	20.7"H x 10"W x 22.5"D 125 lbs / 57 kg	<ul style="list-style-type: none"> • Small footprint single bill-validating safe with built-in touch screen drawer • MEI validator with options that include standard or high-capacity cassettes and single-note or bulk-note feeds • High-speed thermal printer included 	<ul style="list-style-type: none"> • 10" Riser (No Door) • 10" Electronic Lock Base • 10" Mechanical Lock Base
MCU-S	Stand-Alone Control Console	3"H x 10"W x 9.6"D 10 lbs / 4.5 kg	<ul style="list-style-type: none"> • Stand-alone touch screen console • Designed to be placed anywhere, even hung on a wall • Solution for single-safe configurations and if bill-validating not needed • High-speed thermal printer included 	• NA
SVM	Summit Value Model, Slide Out Touch Screen	19.25"H x 10.2"W x 14.9"D 70 lbs / 31.75 kg	<ul style="list-style-type: none"> • Great entry-level option to smart safes • Compact footprint • Single validator with 1200-note cassette • External thermal receipt printer included 	<ul style="list-style-type: none"> • 10" Riser (No Door) • 10" Electronic Keypad Base • 10" Mechanical Base
SV2	Summit Dual Validator, Slide Out Touch Screen	23"H x 14.5"W x 24"D 226 lbs / 103 kg	<ul style="list-style-type: none"> • Dual bill validators with options for single- or bulk-note feed • Standard (1200-note) or extended (2200-note) cassettes • 10" slide-out touch screen • Integrated high-speed thermal printer • Validator gate restricts access to validator heads 	<ul style="list-style-type: none"> • 7" Riser (No Door) • 18" High Riser (No Door) • 7" Electronic Base • 7" Mechanical Base • 7" Electronic Sidecar • 15" Electronic Sidecar
SV2-C1	Summit Dual Validator, Compact, Slide Out Touch Screen	20.6"H x 14.5"W x 22"D 193 lbs / 95 kg	<ul style="list-style-type: none"> • Dual bill validators with options for single- or bulk-note feed • Standard (1200-note) cassettes • 7" slide-out touch screen • Integrated high-speed thermal printer • Compact height 	• 7" Riser (No Door)
SV2-UL291	Summit Dual Validator, High Security, Slide Out Touch Screen	28.25"H x 18"W x 24"D 527 lbs / 239 kg	<ul style="list-style-type: none"> • UL-291 rated for higher security • Fully welded construction with 100,000 psi steel • UL approved re-locker, full-length dead lug and anti-pry pinned door • Dual bill validators with options for single- or bulk-note feed • Standard (1200-note) or extended (2200-note) cassettes • 10" slide-out touch screen with integrated high-speed thermal printer 	• NA

CASH MANAGEMENT SAFES > BILL-VALIDATING > ASCENT CONTROLLER UNITS

MODEL	DESCRIPTION	DIMENSIONS	FEATURES	BASE & SIDECAR OPTIONS
UNA-AT	Universal Note Acceptor with Touch Screen	25"H x 13.5"W x 23"D 187 lbs / 104 kg	<ul style="list-style-type: none"> • Bill-validating safe with built-in touch screen • Available in 1- or 2-validator configurations • Rapid bill validation • Available MEI options include standard or high-capacity cassettes and single-note or bulk-note feeds • New JCM DBV-500 validators with standard 1500-note cassettes also available • High-speed thermal printer • Drop slot in front door can be configured for manual drop 	<ul style="list-style-type: none"> • 7" Riser (No Door) • 18" Riser (No Door) • 7" Electronic Lock Base • 7" Mechanical Lock Base • 7" Electronic Lock Sidecar • 7" Mechanical Lock Sidecar • 15" Electronic Lock Sidecar
MCU-A	Stand-Alone Control Console	3"H x 10"W x 9.6"D 10 lbs / 4.5 kg	<ul style="list-style-type: none"> • Stand-alone touch screen console • Designed to be placed anywhere, even hung on a wall • Solution for single-safe configurations and if bill-validating not needed • High-speed thermal printer included 	• NA
AM1	Ascent "Mini" Single Validator	20.7"H x 10"W x 22.5"D 125 lbs / 57 kg	<ul style="list-style-type: none"> • Small footprint single bill-validating safe with built-in touch screen drawer • MEI validator (only) with options that include standard or high-capacity cassettes and single-note or bulk-note feeds • High-speed thermal printer included 	• NA

When safe doors are shut, the interior depth may be reduced for all models.

CASH MANAGEMENT SAFES > BILL-VALIDATING > ASCENT / SUMMIT VAULT PERIPHERAL UNITS

MODEL	DESCRIPTION	DIMENSIONS	FEATURES	BASE & SIDECAR OPTIONS
UNA (Ascent)	Universal Note Acceptor	25"H x 13.5"W x 23"D 187 lbs / 104 kg	<ul style="list-style-type: none"> • Bill-validating unit without touch screen • Available in 1- or 2-validator configurations • Rapid bill validation • Available MEI options include standard or high-capacity cassettes and single-note or bulk-note feeds • New JCM DBV-500 validators with standard 1500-note cassettes also available 	<ul style="list-style-type: none"> • 7" Riser (No Door) • 18" Riser (No Door) • 7" Electronic Lock Base • 7" Mechanical Lock Base • 7" Electronic Lock Sidecar • 7" Mechanical Lock Sidecar • 15" Electronic Lock Sidecar
UCD	Universal Coin Dispenser	4 HOPPER: 444 lbs / 197 kg 32"H x 17.75"W x 25"D 6 HOPPER: 536 lbs / 240 kg 32"H x 22"W x 25"D 8 HOPPER: 627 lbs / 281 kg 32"H x 26.25"W x 25"D	<ul style="list-style-type: none"> • High-capacity, high-speed rolled coin vending • Available in 4, 6 and 8 hopper configurations • Available with optional JCM DBV-500 validator in the door to buy and vend your coin from a single-safe • No tubes needed for coin, use the paper or plastic wrapped coin rolls as they come from the bank • Tubes are available for dispensing paper currency 	• NA
UND	Universal Note Dispenser	25"H x 10"W x 24"D 256 lbs / 116 kg	<ul style="list-style-type: none"> • High-speed note dispensing safe • Utilizes the Fujitsu F53S note dispenser • 4 cassettes with 500-note capacity each • Cassette currency is customizable to fit individual requirements 	• 7" Riser (No Door)
UTD	Universal Tube Dispenser	31.5"H x 13.75"W x 23"D Handle adds 2.625" to depth 260 lbs / 118 kg	<ul style="list-style-type: none"> • Currency tube dispenser with 80-tube capacity • 8 columns with 10-tube capacity, each column can be configured to any denomination • Tubes are automatically counted when they are loaded and when they are dispensed • Lower capacity and smaller footprint makes this the ideal coin solution for locations with limited space and/or lower coin dispensing needs 	• NA

CASH MANAGEMENT SAFES > BILL-VALIDATING AND COIN DISPENSING > AUTOBANK® CX SERIES

MODEL	DESCRIPTION	EXTERIOR	WEIGHT
CXMS2513MB1T	Touch screen, one bulk-note validator with 1200-note cassette	31.75"H x 13.75"W x 24.5"D	214 lbs
CXMS2513MS1T	Touch screen, one single-note validator with 1200-note cassette	31.75"H x 13.75"W x 24.5"D	211 lbs
CXMS2513MB2T	Touch screen, two bulk-note validators with 1200-note cassettes	31.75"H x 13.75"W x 24.5"D	220 lbs
CXMS2513MS2T	Touch screen, two single-note validators with 1200-note cassettes	31.75"H x 13.75"W x 24.5"D	222 lbs
CXMS2513MXB2T	Touch screen, two bulk-note validators with 2200-note cassettes	31.75"H x 13.75"W x 24.5"D	230 lbs
CXMS2513MB1PR	Printer, remote unit, one bulk-note validator with 1200-note cassettes	31"H x 21"W x 20"D	205 lbs
CXMS2513MB1R	Remote unit, one bulk-note validator with 1200-note cassette	31"H x 21"W x 20"D	200 lbs
CXMS2513MB2TPL	Touch screen, printer, two bulk-note validators with 1200-note cassettes	31"H x 21"W x 20"D	220 lbs
CXC3121MB1	One bulk-note validator with 1200-note cassette	31"H x 21"W x 20"D	300 lbs
CXC3121MB1T	Touch screen, one bulk-note validator with 1200-note cassette	31"H x 21"W x 20"D	303 lbs
CXC3121MB2	Two bulk-note validators with 1200-note cassettes	31"H x 21"W x 20"D	311 lbs
CXC3121MB2T	Touch screen, two bulk-note validators with 1200-note cassettes	31"H x 21"W x 20"D	314 lbs
CXC3121MB2TP	Touch screen, printer, two bulk-note validators with 1200-note cassettes	31"H x 21"W x 20"D	315 lbs
CXC3121MS1	One single-note validator with 1200-note cassette	31"H x 21"W x 20"D	295 lbs
CXC3121MS2	Two single-note validators with 1200-note cassettes	31"H x 21"W x 20"D	300 lbs
CXC3121MS2T	Touch screen, two single-note validators with 1200-note cassettes	31"H x 21"W x 20"D	303 lbs

When safe doors are shut, the interior depth may be reduced for all models.

CASH MANAGEMENT SAFES > ROLLED COIN VENDING > D8 SERIES

MODEL	DESCRIPTION	EXTERIOR	WEIGHT
D8XH3222	Stand-alone unit with drop drawer, thermal printer	32"H x 21.5"W x 19"D	420 lbs
D8CH3222*	Control unit with drop drawer, thermal printer	32"H x 21.5"W x 19"D	420 lbs
D8XH3222I	Stand-alone unit with drop drawer, locking inner compartment, thermal printer	32"H x 21.5"W x 19"D	420 lbs
D8CH3222I*	Control unit with drop drawer, locking inner compartment, thermal printer	32"H x 21.5"W x 19"D	420 lbs

*D8C available with V1 and V2 sidecars

CASH MANAGEMENT SAFES > ASSET PROTECTION > BSD SERIES

MODEL	DESCRIPTION	EXTERIOR	WEIGHT
BSD2920AAXL-GE	Inner compartment, holds up to 4 standard tills, left swing	29"H x 20"W x 18.5"D	395 lbs
BSD2920AAXR-GE	Inner compartment, holds up to 4 standard tills	29"H x 20"W x 18.5"D	395 lbs
BSD3220AAXR-GE	Inner compartment, holds up to 5 standard tills	32"H x 20"W x 18.5"D	400 lbs
BSD4125AAXR-GE	Inner compartment, holds up to 16 standard tills	41"H x 25"W x 26"D	625 lbs

COMMERCIAL SAFES > STANDARD SAFES

MODEL	EXTERIOR	INTERIOR	DOOR OPENING	BOLTS	SHELVES	WEIGHT
B1310	13"H x 10.5"W x 14"D	12.5"H x 10"W x 13.5"D	10.5"H x 7.5"W	3	0	86 lbs
B2525	25"H x 25"W x 20"D	24.5"H x 24"W x 26"D	22.5"H x 20.75"W	3	2	270 lbs
B3018IC	30.5"H x 20.5"W x 18.75"D	29.75"H x 19.75"W x 14.75"D	26.5"H x 17.75"W	5	1	290 lbs
B3024	30.5"H x 24"W x 22.625"D	30"H x 24"W x 19.75"D	26.25"H x 22"W	3	2	315 lbs
B4020IC	41"H x 20.5"W x 20"D	34.5"H x 20"W x 17.5"D	35"H x 18.5"W	3	3	390 lbs
B5025	50"H x 25"W x 22"D	49.5"H x 24.5"W x 20"D	45"H x 22"W	3	3	475 lbs
B6029	60"H x 29"W x 25"D	59"H x 28.5"W x 22"D	57.5"H x 26"W	5	4	685 lbs

COMMERCIAL SAFES > ROTARY HOPPER SAFES

MODEL	EXTERIOR	INTERIOR	DOOR OPENING	BOLTS	SHELVES	WEIGHT
RH13K	13"H x 8.5"W x 12"D	7.5"H x 7.75"W x 11"D				40 lbs
RH2012	21"H x 13"W x 14.5"D	13.5"H x 12.5"W x 11.5"D	11"H x 10"W	3	0	135 lbs
RH2012K	21"H x 13"W x 14.5"D	13.5"H x 12.5"W x 11.5"D	11"H x 10"W	3	0	135 lbs
RH3020	30"H x 20"W x 16"D	Top: 10"H x 19"W x 15"D Bottom: 11"H x 19"W x 15"D	Top: 8.5"H x 17"W Bottom: 8.5"H x 17"W	3 3	0 1	260 lbs
RH3420K2	34"H x 20"W x 20"D	Top: 11"H x 19.5"W x 16.5"D Bottom: 15.5"H x 19"W x 16.5"D	Top: 8.5"H x 16"W Bottom: 13.5"H x 16"W	3 3	0 1	305 lbs

COMMERCIAL SAFES > MAILBOX DROP SAFES

MODEL	EXTERIOR	INTERIOR	DOOR OPENING	BOLTS	SHELVES	WEIGHT
MB2014	20.25"H x 14"W x 14"D	10.75"H x 13.25"W x 13"D	11.5"H x 11.5"W	3	0	87 lbs
MB2020	26.5"H x 20.5"W x 20"D	16.75"H x 20"W x 15.5"D	15.75"H x 17.5"W	3	1	260 lbs
MB2720ICH	27"H x 19"W x 22"D	18.5"H x 18.5"W x 18"D	17.5"H x 15.5"W	3	1	290 lbs
MB3020	30"H x 20"W x 20"D	Top: 8"H x 19.5"W x 17.25"D Bottom: 15"H x 19.5"W x 17.25"D	Top: 5.75"H x 17.5"W Bottom: 13.5"H x 17.5"W	3 3	0 1	290 lbs
B3121DM	31"H x 23.5"W x 20"D	Top: 16"H x 23"W x 18"D Bottom: 5.5"H x 23"W x 18"D	Top: 13.75"H x 18.75"W Bottom: 5.5"H x 18.75"W	3 2	1 0	305 lbs
B4225DM	42"H x 25"W x 18"D	Top: 19.25"H x 24.5"W x 17"D Bottom: 13"H x 24.5"W x 17"D	Top: 17.5"H x 21"W Bottom: 10.5"H x 21"W	3 3	2 0	425 lbs
B5325DM	53"H x 25"W x 26"D	Top: 29.5"H x 24.5"W x 22.5"D Bottom: 13.5"H x 24.5"W x 22.5"D	Top: 27.5"H x 21"W Bottom: 10.5"H x 21"W	5 3	2 0	560 lbs

When safe doors are shut, the interior depth may be reduced for all models.

COMMERCIAL SAFES > DROP DRAWER SAFES

MODEL	EXTERIOR	INTERIOR	DOOR OPENING	BOLTS	SHELVES	WEIGHT
B1512WD	15.5"H x 12.75"W x 17.5"D	12.5"H x 12.25"W x 16.25"D	10.75"H x 9.5"W	3	0	115 lbs
BD2020WDIC*	20.5"H x 20.25"W x 20"D	19.75"H x 19.75"W x 19"D	18"H x 16.5"W	5	1	185 lbs
B2820IC	28"H x 21.75"W x 17.25"D	Top: 12"H x 20.5"W x 14.5"D Bottom: 12.5"H x 20.5"W x 14.5"D	Top: 10.5"H x 15.5"W Bottom: 10.5"H x 15.5"W	3 3	1 0	285 lbs
B3018WD**	30.5"H x 20.5"W x 18.75"D	29.75"H x 19.75"W x 14.75"D	28"H x 14.5"W	5	1	290 lbs
CS2820	28"H x 20.25"W x 16"D	Top: 12.5"H x 19.5"W x 14.5"D Bottom: 15.25"H x 19.5"W x 14.5"D	Top: 10.5"H x 17"W Bottom: 13.75"H x 17"W	3 3	0 0	270 lbs
CC2015	20.25"H x 16"W x 17.5"D	Top: 11"H x 12.5"W x 17"D Bottom: 9"H x 12.5"W x 17"D	Top: 6.5"H x 12.25"W Bottom: 6.5"H x 12.25"W	3	0	150 lbs

COMMERCIAL SAFES > DEPOSIT SLOT SAFES

MODEL	EXTERIOR	INTERIOR	DOOR OPENING	BOLTS	SHELVES	WEIGHT
B1414S	14"H x 14"W x 14"D	13.5"H x 13.5"W x 11"D	9.75"H x 9.75"W	3	0	134 lbs
B1519S	15"H x 19"W x 15"D	14"H x 18.5"W x 13"D	11.5"H x 15.25"W	3	1	135 lbs
B2020S	20.5"H x 20.5"W x 20"D	19.75"H x 19.5"W x 16.5"D	12.5"H x 17"W	3	1	235 lbs
B3018SP	30.5 x 20.5 x 18.75	29.75 x 19.75 x 14.75				290 lbs
B4624IC	46.5"H x 24.5"W x 22"D	41.5"H x 24"W x 16.5"D	36"H x 19.5"W	5	3	425 lbs
B5025S	50.5"H x 25"W x 22"D	49.5"H x 24.5"W x 20"D	45"H x 22"W	5	3	475 lbs
BL4626S	46"H x 26"W x 20.5"D	Top: 20"H x 25"W x 19"D Bottom: 26"H x 25"W x 19"D		1	1	425 lbs

COMMERCIAL SAFES > FLOOR SAFES

MODEL	EXTERIOR	INTERIOR	SHELVES	WEIGHT
B1500S	12.375"H x 12.625"W x 14.5"D	10.375"H x 12.125"W x 14"D	0	90 lbs
B2500	18.125"H x 12.625"W x 14.5"D	16.125"H x 12.125"W x 14"D	0	97 lbs

COMMERCIAL SAFES > UNDER-COUNTER SAFES

MODEL	EXTERIOR	INTERIOR	DOOR OPENING	WEIGHT
MS1K	11.5"H x 8.5"W x 10.5"D	11"H x 5.5"W x 6"D	8"H x 4.5"W	30 lbs
MS2K	8"H x 8.5"W x 14.5"D	6.5"H x 5.5"W x 10"D	5.5"H x 5"W	30 lbs
JO400	6"H x 6"W x 12"D	5"H x 5.5"W x 11.5"D	4.5"H x 5"W	13 lbs

COMMERCIAL SAFES > RETAIL INVENTORY CONTROL SAFES

MODEL	EXTERIOR	DOOR OPENING	SHELVES	WEIGHT
B6032	60"H x 32"W x 16"D	50"H x 29"W	7	380 lbs
B7248D2	72"H x 48"W x 27"D	66"H x 18.75"W	10	1,338 lbs

COMMERCIAL SAFES > PHARMACY SAFES

MODEL	EXTERIOR	INTERIOR	DOOR OPENING	BOLTS	SHELVES	WEIGHT
B3521	35"H x 21.75"W x 22"D	34.5"H x 20.75"W x 172/3"D	32.5"H x 19.25"W	5	4	350 lbs
B3641	36.5"H x 41"W x 21.75"D	36"H x 19.5"W x 19.5"D	33"H x 17"W	10	12	725 lbs
B8418	84.5"H x 16"W x 21.75"D	84"H x 15"W x 19"D	74"H x 13"W	5	6	425 lbs
B3742WD2	37.5"H x 42"W x 21.75"D	35.25"H x 20.75"W x 19"D			6	674 lbs

When safe doors are shut, the interior depth may be reduced for all models.

BURGLARY SAFES > C-RATED HIGH SECURITY SAFES

MODEL	EXTERIOR	INTERIOR	DOOR OPENING	BOLTS	SHELVES	WEIGHT
C2020	20.5"H x 20"W x 20"D	19.5"H x 19.25"W x 18"D	18"H x 16.5"W	5	1	390 lbs
C2717S	27"H x 17"W x 18.5"D	21.5"H x 16.25"W x 14.5"D	22.5"H x 14.25"W	5	1	720 lbs

BURGLARY AND FIRE SAFES > UL TL-15 COMPOSITE SAFES

MODEL	EXTERIOR	INTERIOR	DOOR OPENING	SHELVES	WEIGHT
JC 1814-Z	18"H x 14"W x 12.25"D	25"H x 21"W x 21.25"D	18"H x 14"W	1	700 lbs
JC 2218-Z	22"H x 18.625"W x 16"D	16"H x 28.5"W x 25.125"D	22"H x 18.625"W	1	1,000 lbs
JC 3020-Z	30"H x 20"W x 21"D	36.5"H x 26.5"W x 31.875"D	30"H x 20"W	2	1,400 lbs
JC 3624-Z	36"H x 24"W x 21"D	42.5"H x 30.625"W x 31.875"D	36"H x 24"W	2	1,830 lbs
JC 4524-Z	45"H x 24"W x 21"D	51.5"H x 30.625"W x 31.875"D	45"H x 24"W	3	2,115 lbs
JC 5524-Z	55"H x 24"W x 21"D	61.5"H x 30.625"W x 31.875"D	55"H x 24"W	4	2,250 lbs
JC 6033-Z	60"H x 33.875"W x 21"D	66.5"H x 41"W x 31.875"D	60"H x 33.875"W	4	3,200 lbs
JC 6524-Z	65"H x 24"W x 21"D	71.5"H x 31"W x 31.875"D	65"H x 24"W	5	2,760 lbs
JC 6528-Z	65"H x 28"W x 21"D	71.5"H x 35.125"W x 31.875"D	65"H x 28"W	5	3,130 lbs
JC 7233SZ	72"H x 33.875"W x 21"D	78.5"H x 41"W x 31.875"D	72"H x 33.875"W	5	3,650 lbs
JC 7233-Z	72"H x 33.875"W x 26"D	78.5"H x 41"W x 36.875"D	72"H x 33.875"W	5	4,125 lbs

Custom sizes and interior options available.

BURGLARY AND FIRE SAFES > UL TL-30 COMPOSITE SAFES

MODEL	EXTERIOR	INTERIOR	DOOR OPENING	SHELVES	WEIGHT
KC 1814-Z	18"H x 14"W x 12.25"D	25"H x 21"W x 21.25"D	18"H x 14"W	1	700 lbs
KC 2218-Z	22"H x 18.625"W x 16"D	28.5"H x 25.125"W x 26.875"D	22"H x 18.625"W	1	1,050 lbs
KC 3020-Z	30"H x 20"W x 21"D	36.5"H x 26.5"W x 31.875"D	30"H x 20"W	2	1,450 lbs
KC 3624-Z	36"H x 24"W x 21"D	42.5"H x 30.625"W x 31.875"D	36"H x 24"W	2	1,850 lbs
KC 4524-Z	45"H x 24"W x 21"D	51.5"H x 30.625"W x 31.875"D	45"H x 24"W	3	2,135 lbs
KC 5524-Z	55"H x 24"W x 21"D	61.5"H x 30.625"W x 31.875"D	55"H x 24"W	4	2,550 lbs
KC 6033-Z	60"H x 33.875"W x 21"D	66.5"H x 41"W x 31.875"D	60"H x 33.875"W	4	3,300 lbs
KC 6524-Z	65"H x 24"W x 21"D	71.5"H x 31"W x 31.875"D	65"H x 24"W	5	2,900 lbs
KC 6528-Z	65"H x 28"W x 21"D	71.5"H x 35.125"W x 31.875"D	65"H x 28"W	5	3,200 lbs
KC 7233SZ	72"H x 33.875"W x 21"D	78.5"H x 41"W x 31.875"D	72"H x 33.875"W	5	3,725 lbs
KC 7233-Z	72"H x 33.875"W x 26"D	78.5"H x 41"W x 36.875"D	72"H x 33.875"W	5	4,200 lbs

Custom sizes and interior options available.

When safe doors are shut, the interior depth may be reduced for all models.

The image shows the rear of a white commercial van. On the back door, the 'FireKing' logo is prominently displayed in red and grey, with 'COMMERCIAL SERVICES' in black below it. A red horizontal stripe runs across the lower part of the van, featuring the website 'www.fireking.co.uk' in white. The van is parked outdoors on a paved surface, with a cloudy sky and some trees visible in the background. A large, stylized red and white diagonal graphic element is overlaid on the right side of the image.

FireKing®
COMMERCIAL SERVICES

www.fireking.co.uk

**FIREKING®
MAINTAINS ITS' OWN...
WE SELL IT.
WE SERVICE IT.
WE SUPPORT IT.**





SERVICE:

Accountable, personal and flexible.

FireKing® Commercial Services understands how to simplify your service operations. We have the infrastructure, scale, and experience to deliver outstanding safe and commercial locksmithing services for all major brands across a wide range of industry segments. We will provide a single point of contact for all your service needs and will always be there when you need us, with a quality experience, proven delivery process, and consistent rates.

- + A single point of contact and accountability
- + National coverage for all brands of safes, key and lock hardware
- + Service delivery tailored to your needs and processes
- + Contracted service options customized to your requirements
- + Consistent, accurate billing
- + Configurable financing terms

PRODUCTS SERVICED

SAFES AND CASH MANAGEMENT SERVICES

- Rollout planning and program management
- Delivery, installation, and maintenance services
- Remote support of network cash management devices

COMMERCIAL KEY AND LOCK SERVICES

- Rollout planning and program management
- Same-day/next-day lock installations
- Masterkey programs

DUAL SAFES AND COMMERCIAL KEY AND LOCK SERVICES

- A single point of contact for all your locksmithing needs

SERVICE ARRANGEMENTS

Our premier infrastructure, trained staff, and operational processes enable us to deliver world-class services, cost effectively. Our customers can leverage our outstanding capabilities through two fundamental service arrangements:

CALL CENTER DISPATCHED

Access our call center for time and material based resolution and/or dispatch of service support on an as-needed, first-come, first-serve basis.

CONTRACTED SERVICES

We operate under an annual, or multi-year, defined Service Level Agreement with set scope and clear expectations of service to be delivered.

CORE CAPABILITIES

CALL CENTERS AND SUPPORT SERVICES

Live customer/technical support service 24 hours a day, seven days a week.

FIELD SERVICE AND EXTENDED LOCKSMITH NETWORK

The FireKing® Field Services Group has been recognized as a Certified Support Staff Excellence Center by the Technology Services Industry Association (TSIA) Level Agreement with set scope and clear expectations of services to be delivered.

HOW OUR AWARD-WINNING SERVICE WORKS

1



Night clerk spills Jumbo Mega Monster Slushie on safe keypad.

2



Morning crew arrives; can't open safe.

3



Manager calls FireKing® Commercial Services' locally-based call center open 24/7/365 at 1-800-457-2424.

4



FireKing® Commercial Services (CS) access our remote diagnostics, connecting to the safe and analyzes remotely.

5



If unable to repair remotely, a FireKing® CS rep will dispatch one of our nationwide service vehicles.

6



A trained FireKing® safe technician replaces keypad, restores codes, and gets safe back in operation before lunch rush.

7



A FireKing® CS rep follows up with manager to make sure everything is working great.

8



Once a month, your team receives an itemized record of all calls, services, and charges for easy review.

NEW ALBANY

HEADQUARTERS AND DISTRIBUTION CENTER



CHICAGO



SAN DIEGO





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