Remote Web Services Portal

Summit Series devices have full remote management access via an intuitive web-based service portal. Through a highly secure connection and encrypted login credentials, companies are able to maintain constant contact with their deployed devices and perform a comprehensive set of activities including:

SYSTEM ADMINISTRATION:

Site and safe configuration, software revisions, accepted note configuration, safe registry, and current firmware log can all be viewed and managed remotely. Percent Full Threshold (safe cassette), Door Open and Content Removal email alerts provide proactive   notificaion of situations which may require action.

DEVICE MONITORING:

National, regional and city monitoring of all devices in the network (at a glance through Google Maps), real-time device status visibility, and device failure or maintenance alerts. This allows remote visibility and management of all units   deployed in the field. Should onsite maintenance be required, the service technician can arrive knowing the specific issue to be resolved.

MANAGER FUNCTIONS:

User access can granted, updated or removed. Departments associated with a safe transaction, authority to perform activities by function (e.g. Manager, Cashier), type of manual drops (e.g. checks, gift cards) and shifts can all be defined and managed from a central location

REPORTING:

Robust business intelligence capabilities with site specific or system-wide reports available upon demand. Standard reports include Deposit Activity Report, Enrolled User Report, Error Report, Site Configuration Report and Site Cash Totals Report. Custom reporting on specific data within a specified time-frame is available to support analysis of specific transactions and maintenance activities.

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