



Safes and Commercial Locksmithing Services



Delivering a single point of contact for Safe and Lock services while helping you to better manage costs and keep operations running smoothly.

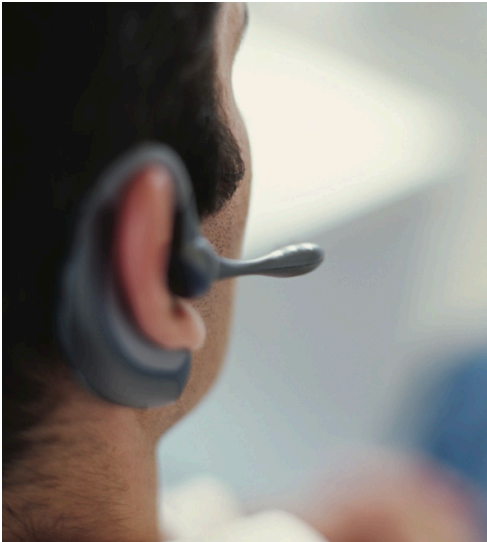
National retailers with multiple locations often have many different types of safes and locks that secure access to their assets and facilities. Each requires unique capabilities to be serviced correctly, with potentially a different service provider for each geographical area. This situation often results in inconsistent service levels, proliferation of non-standard equipment and high procurement costs.

We understand retailer's needs and deliver quality, one-stop commercial locksmithing efficiently and effectively - while providing the best customer service available in the industry.

A business has many assets, from cash to inventory, that needs to be secured. If it has a lock we should be your first, and only service call for...

- Most major business safes
- Standard Lock and Key fixes/replacements
- Panic Exit Alarm repair and replace
- Glass/Metal entry lock issues
- Scheduled or Immediate store i and duplications
- Rear entry 3 point locking devices
- Door closure issues (non automatic)
- Showcase and equipment locks (cam/bolt)
- With more being added all the time...





All Service is Not Created Equal

- Established, Proven Service Network and Private Fleet in Major Markets
- National Coverage For All Major Brands Of Locks And Safes
- A Single Point Of Contact and Accountability
- World Class Tracking, Reporting, and Billing Systems
- 24/7/365 Call Center Support
- Single Consistent, Accurate Billing

PROGRAMS TAILORED TO YOUR NEEDS

Having a single source for safe and lock service lays the foundation for consistent service, improved tracking and management of expenses, and simply provides business leaders peace of mind in knowing their assets are protected while providing a safe and secure environment for customers and employees.

From being either the preferred provider for an existing call center, a time and material arrangement, through one of our defined service levels described below, we can tailor a best-in-class program to meet the specific needs of any retailer.

FOR MORE INFORMATION

Call us at **(800) 342-3033 ext. 3001** to learn more about programs that can save your enterprise time and money – and keep your assets in service.

AGREEMENTS COVERS	SILVER	GOLD	PLATINUM
On-Site Response Time			
Same Day Service (Received by 2pm CST)			✓
Next Business Day (Received by 2pm CST)		✓	
72 Hour Maximum Response	✓		
Hours of Phone Support			
24/7/365			✓
Sunday - 8am to 4pm Local Time		✓	
Saturday - 8am to 8pm Local Time	✓	✓	
Monday-Friday - 8am to 8pm Local Time	✓	✓	
Service Performance Reporting			
Daily/Weekly/Monthly per Service Agreement			✓
Monthly on Standard Metrics		✓	
Quarterly on Standard Metrics	✓		
Parts, Labor and Trip Fees			
Covered within Agreement			✓
Contracted Discount Rates per Event		✓	
Current List Price per Event	✓		
Preventive Maintenance (PM) Services			
One Annual PM Trip per Location Covered			✓
Contracted Discount Rates per Trip		✓	
Current List Price per Trip	✓		